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ISO

Integrated Policy

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Industrial process automation has been the beating heart of our business since 1999. Teamwork, skills and constant training, combined with a precise and shared methodology on project development, has led us to grow in just a few years, tripling our work spaces and increasing the technical staff available to our customers. A sought-after and high-level quality, which has allowed us to go far and take our work to 35 countries around the world.

The Management of Nazari Automazioni srl SB has set up the management of its Integrated System based on the requirements of the ISO 9001:201, ISO 14001: 2015 and ISO 45001:2018 standards. The system is applied in both the operating sites of Verzuolo and Alba.

Having specifically analysed all the primary and supporting processes, the Organisation has deemed that all the standard points are applicable to it's system.

The evolution of the activities has given shape to the business units: Automation, Engineering, IT&Cyber and Service. The introduction of the business unit structure has allowed the company to streamline and simplify its specialised offering to customers and testifies to the experience acquired in different sectors and on a variety of complex projects.

The company vision has as its ultimate goal to become a privileged technological partner, taking on as its own the technological problems that our customers find themselves having to manage, for their work activity. Precisely for this reason, the company mission requires a daily commitment from all the staff: the goal is the improvement and optimisation of production processes.

Thanks to many years of experience in the creation of automation systems, Nazari Automazioni srl SB is able to offer its customers, from a technological point of view, a complete service: use of a wide range of PLCs, motion systems, CNCs and Robots, use of Scada both for single machines and for complex systems (Wincc OA).

The company became a Benefit Corporation in October 2022 and is committed to focusing its objectives on the following areas, chosen by employees through a company questionnaire:

- Environmental protection and enhancement of mountain valleys
- Local community care and inclusiveness
- Safeguarding the future by combating climate change
- Child protection and development

The company used these goals to create KPIs:

- Maximum reduction of polluting sources
- Assistance to internal staff and their families.
- Physical and mental well-being of people who are part of the organization
- Positive impact on the territory
- Child/Minor Protection and Development

Several projects have been identified to support the objectives and achieve the KPIs, including:

- a second trail cleanup event (as part of the 16 hours each employee has each year to volunteer and/or do projects to make a positive impact in the community), which took place on July 5.
- Additionally, the introduction of an Employee Assistance Programme (EAP) in September 2024, under which all employees have access to a 24/7 helpline for assistance with mental health, legal and financial issues and social care.

Nazari Automazioni srl SB is committed to pursuing its objectives of continuous improvement in the areas of Quality, Environment and Workers' Health and Safety, as an integral part of its business, continuously taking into consideration and analysing the internal and external factors of its context, the interested parties, the risks and opportunities.

This Policy should therefore be understood as a reference framework for the company mission and is disseminated to all employees of the Company, as well as to all those who work on its behalf, and to all interested parties: in fact, the Company Management has always been committed to pursuing its business, fully aware of how the human factor is the central focus of its activity.

The Management undertakes to:

- Comply with legislative requirements and any requirements that the company decides to voluntarily subscribe to;
- Promote actions and activities aimed at continuous improvement, especially with regard to environmental aspects and health and safety aspects in the workplace;
- Constantly monitor the internal and external context, carefully evaluating risks and opportunities related to one's processes (risk- based thinking approach);
- Guaranteeing its collaborators safe and healthy working conditions that allow the prevention of injuries and occupational
 diseases and promoting organizational well-being through actions aimed at encouraging work-life balance, career development
 taking into account the propensity and objectives of each individual, and maintaining pleasant and comfortable working
 environments;
- Eliminate any sources of danger and reduce risks to the health and safety of workers, in accordance with technical possibilities





and the economic budget;

- Systematically consult and, where applicable, ensure the participation of workers for the purpose of improving both company performance and the integrated management system;
- Involve and make all collaborators aware of the responsibilities that each of them has in order to achieve the company objectives;
- Involve and raise awareness, within their sphere of competence, of all suppliers of goods and services on "indirect" environmental aspects, reporting specific requirements in contracts, promoting a culture of respect for the environment among suppliers;
- Encourage staff motivation, in every area and level, through periodic meetings with Management, to share the company strategy;
- Manage the processes of all company activities, defining appropriate indicators, aimed at monitoring and improving performance;
- Periodically monitor the planned objectives, measure the effectiveness of the actions undertaken and, in the event of deviations, plan corrective actions aimed at reducing potential risks for the organization;
- Ensure the excellence of the service provided to the customer, always taking into account their specific needs and their full satisfaction, providing for periodic monitoring;
- Commit to maintaining and improving the Integrated Management System (Quality Environment Safety);
- Conduct internal audits to ensure that the requirements of the Integrated Management System are applied and maintained in compliance;
- To assume, within the limits of its own Scope of Application, a proactive role in environmental protection in carrying out its activities, promoting environmental improvement objectives with a view to sustainable development.

In confirmation of all of the above, the Company Management, starting from 2021, has decided to develop, implement and certify an Integrated Management System compliant with the voluntary standards UNI EN ISO 9001, UNI EN ISO 14001, UNI EN ISO 45001.

This decision comes from a culmination of choices evaluated and developed over the years, which place particular attention on the optimisation of its processes, also and above all from an environmental perspective and the protection of natural and energy resources.

The improvement of the integrated system, its constant adaptation to the evolution of the operational reality of the Company reality and of the binding regulatory landscape, are the basis for successfully achieving the set objectives.

For this reason, the Management, in collaboration with the processes owner , identifies appropriate indicators for the effective measurement of the results achieved, on which improvement objectives can be defined, indicating the timescales for their achievement and the relevant responsible figures.

The Management of Nazari Automazioni srl SB undertakes to support, disseminate and implement this Integrated Policy and compliance with the principles contained therein.

This Integrated Policy is periodically checked and updated by the Management, in order to guarantee its validity, compliance with the objectives and correspondence with the needs of the Interested Parties.

Verzuolo, 17/09/2024





