



Integrated policy

1. Guiding principles

As a trusted technology partner, our promise is simple: *we transform our clients' ideas into scalable and automated solutions*. Thanks to the support of a qualified team, a proven methodology, and the most cutting-edge technologies, we transform innovative concepts into concrete applications. This commitment has allowed us to serve clients across industries and continents, establishing long-term partnerships based on performance, trust, and measurable results.

As the company expanded and its operations evolved, four distinct business units were created: Automation, Engineering, IT & Cyber, and Services. This structured approach has allowed us to simplify and enhance our specialized offerings, providing greater clarity and value to our clients. The creation of these units reflects our deep expertise in various sectors and our proven track record in delivering complex, high-impact projects.

Over the years, we have refined our approach, methods, and processes to reflect a strong commitment to quality, safety, and environmental responsibility. Obtaining ISO certification was a natural progression, formally recognizing these values and aligning our operations with international best practices.

In 2021, we implemented an Integrated Management System based on the requirements of ISO 9001:2015 (Quality Management), ISO 14001:2015 (Environmental Management), and ISO 45001:2018 (Occupational Health and Safety). This was followed by official certification in 2022, confirming our commitment to excellence in every aspect of our business.

(Information Security) certification, further strengthening our focus on protecting company data and assets, safeguarding both internal processes and the trust of customers, partners, and external stakeholders.

Our commitment to continuous improvement in quality, environmental responsibility, workplace health and safety, and information security is not just a policy: it is a fundamental part of the way we do business.

We approach every decision with a clear understanding of our internal and external context, the needs of all stakeholders, and the risks and opportunities we face. This policy serves as a guiding framework for our mission and is shared with employees, partners, and all relevant stakeholders.

Our belief is simple: **people are at the heart of everything we do**.

We are committed to:

- **Compliance with all legal and voluntary compliance obligations** relating to quality, environment, health and safety.
- **Promote continuous improvement**, with particular attention to reducing environmental impact and improving workplace safety.
- **By taking a risk-based approach**, constantly assessing both risks and opportunities in our operating environment.
- **Create a safe, healthy, and supportive work environment** where occupational hazards are eliminated or minimized and where employees thrive through work-life balance initiatives, structured career growth opportunities, and comfortable, inspiring workspaces.
- **Prevent occupational injuries and illnesses** by proactively identifying and addressing potential hazards within technical and budgetary capabilities.
- **Encourage worker involvement and consultation**, to ensure that the integrated management system evolves with the input of those who experience it on a daily basis.
- **Empower every team member** to take responsibility for their role in achieving company goals.
- **Collaborate with suppliers and partners** to ensure compliance with environmental standards and promote eco-friendly practices throughout our supply chain.
- **Promote motivation and commitment** at all levels of the organization through regular dialogue between management and staff and transparent communication of company objectives.
- **Measure performance with clear metrics** and use data to inform continuous improvement strategies.
- **Regularly review and adjust objectives**, ensuring our actions are aligned with our mission and mitigating potential risks.
- **Delivering excellent service** by listening to customer needs, measuring satisfaction, and adapting to exceed expectations.

- **Maintain and promote our Integrated Management System (Quality – Environment – Safety)** as the basis for sustainable operations.
- **Conduct internal audits** to verify compliance and promote accountability at all levels.
- **Taking a proactive role in environmental protection** by integrating the principles of sustainable development into our daily activities.
- **Define and implement an information security strategy**, ensuring alignment with strategic business objectives and translating it into policies, procedures, and operational guidelines.
- **Proactively manage cyber risks** by identifying, assessing, and addressing them using a structured, risk-based approach.
- **staff skills and awareness through ongoing training, specific certifications, and initiatives aimed at promoting a widespread culture of safety.**
- **Implement and maintain effective technical and organizational security measures**, such as firewalls, monitoring systems, strong authentication, and encryption, to protect critical information and assets.
- **Ensure regulatory compliance** with applicable laws, regulations and standards, with particular attention to the **GDPR**, the **NIS2 Directive** and the provisions of the **ACN**.
- **Continuously monitor and improve the effectiveness of security measures** through internal and external audits, vulnerability tests, attack simulations, and periodic management reviews.

Becoming a Benefit Corporation in 2022 was a natural progression for a company like ours, which places equal importance on profit and profitability. This status formally recognizes our longstanding commitment to social and environmental responsibility.

We are committed to minimizing our environmental impact, supporting the well-being of our employees and their families, and making a positive contribution to the communities in which we operate. Our efforts are reflected in a number of initiatives, including:

- **Environmental stewardship:** Organising cleanup projects along local public roads to remove litter and improve community accessibility.
- **Employee Support:** Launching an Employee Assistance Program (EAP) in September 2024, providing all staff with free, 24/7 access to support for mental health, legal, financial, and social care issues.
- **Commitment to sustainability:** We are committed to adopting 1m² of forest for every €1,000 of customer orders, helping to offset our carbon footprint and support global reforestation efforts.

These initiatives reflect our broader vision: to be a company that creates lasting value not only for our customers, but also for society and the planet.

This policy (which is periodically reviewed and updated by Management to ensure its validity, compliance with objectives, and the needs of Stakeholders) reflects our belief that doing business responsibly is not just an obligation, but a competitive advantage and a moral imperative.

Through our people, our practices, and our partnerships, we are building a safer, greener, and more resilient future.

Verzuolo, September 2025



Luca Nazari
CEO Nazari Automazioni srl SB